



Virus parainfluenza tipo3 is 0% (R gene), 0% ( N gene) and Homology with Influenza B were 0% (R gene) and 0% (N gene). In order to have specificity with our products, all 6 Primers must have a Homology of 80% or more, and even if one Primer has a Homology of less than 80%, specificity does not occur. This eventually confirmed that there was very little Homology between these viruses and our products (if less than 80%, there is no Homology) (refer to Attachment #1). Therefore, it is considered that there is a serious error in the test data of the Mexico testing institute.

4. Problem of Standard material, AccuPlex SARS-CoV-2 (Seracare): The concentration of Accuplex SARS-CoV-2 standard material used by the Mexico testing institute was 5,000 copies/ml (5 copies/ul) (Attachment #2), and our sensitivity (LOD) was 50 copies/reaction (10 copies/ul). In this case, when determining the positive and negative of our products using the positive AccuPlex SARS-CoV-2 standard, all of them are negative because the concentration of the standard (5 copies/ul) is higher than our sensitivity (10 copies/ul). In this case, when determining the positive and negative of our products using the positive AccuPlex SARS-CoV-2 standard, all of them must be negative because the concentration of the standard (5 copies/ul) is higher than our sensitivity (10 copies/ul). However, all were positive, as shown in Table 4. Resultados del panel de tercera opinion on the Mexican report, which contradicts all negative results of Table 1. Verificacion de la sensibilidad on the Mexican test report. This is considered a serious error in the test and the tester is not qualified.
5. For your knowledge, our company has exported and scheduled for export more than 1,200,000 units in countries such as: Italy, Peru, Ecuador, Indonesia, United Kingdom where they have obtained their health registration, according to the characteristics presented in our insert (includes 99% of accuracy and 100% of specificity). Our production processes are of high quality because it has all the ISO certifications.
6. As a result of analyzing the report tested by the Mexican government agency, the above test error (No equipment aging and validation, inaccuracy of virus cross-reaction testing, and inappropriate use of standards) is considered insufficient for accurate verification of our products, and the reliability of the test institute is suspected.
7. In this regard, we are protesting to Mexican testing institutes, and for accurate verification of our products, this is a preliminary result that should be corrected. If Ecuador do this verification, we are requesting reliable domestic and Ecuadorian accredited testing institutes to conduct testing, with qualify equipment. Samples for testing will be provided upon request to an accredited Ecuadorian testing laboratory. We export around the world our product with any trouble, countries like Italy, Peru, Indonesia, United Kingdom use our products with excellent results. If you think is necessary we can send a Doctor to verify and make this test in your labs to warranty our tests.
8. We are requesting to international accredited testing institute, that have WHO approval to make testing

with the correct and qualify equipment, to confirm our accuracy and send you the results

9. To obtain the sanitary registration in Ecuador, all the documentation was sent by M Monitor to ARCSA, the same that is real and verifiable.
10. We sincerely apologize for this misunderstanding inconvenience caused, we and our local authorities are confident about the quality and accuracy of our products, we guarantee the highest level of quality and performance through verification in order of our stably, the highest product quality and performance under our policy.

Sincerely yours,



Cho Sung Jeon / CEO  
M monitor Inc.